


















# Agility 4



## Quick User Guide

This describes main user operations. For the full user manual, see our website:  
[www.riscogroup.com/uk](http://www.riscogroup.com/uk)

Full Setting	
 <ul style="list-style-type: none"><li>❖ <b>Quick mode:</b> Press  .</li><li>❖ <b>High security mode:</b> Press , then enter <b>code</b> or use <b>proximity tag</b>.</li></ul>	 <p>Press </p>
 <ul style="list-style-type: none"><li>❖ <b>Quick mode:</b> Press  .</li><li>❖ <b>High security mode:</b> Press , then enter <b>code</b> or use <b>proximity tag</b>.</li></ul>	 <ul style="list-style-type: none"><li>❖ <b>Quick mode:</b> Press  .</li><li>❖ <b>High security mode:</b> Press , then enter <b>code</b>.</li></ul>
 <p>[Web application]: Click <b>Full Set</b>.</p>	 <p>[SMS]: Enter <b>code + S</b> Example: <b>1234S</b></p>
 <p>Press </p>	 <p>[Smartphone App]: Press .</p>

## Part Setting





- ❖ **Quick mode:** Press .
- ❖ **High security mode:** Press , then enter **code** or use **proximity tag**.





Press 



- ❖ **Quick mode:** Press .
- ❖ **High security mode:** Press , then enter **code** or use **proximity tag**.



- ❖ **Quick mode:** Press .
- ❖ **High security mode:** Press , then enter **code**.



[Web application]: Click Part Set.



[SMS]: Enter **code** + P  
Example: 1234P.







Press 







[Smartphone App]: Press 

## Partition Setting







- ❖ **Quick mode:** Press partition number (1-3), then press Full Setting () or Part Setting ()
- ❖ **High security mode:** Press partition number (1-3), press Full Setting () or Part Setting () , then enter **code** or use **proximity tag**.



- ❖ **High security mode:** Press partition number (1-3), press Full Setting () or Part Setting () , then enter **code**.
- ❖ **Quick mode:** Press partition number (1-3), then press Full Setting () or Part Setting ()



- ❖ **Quick mode:** Press partition number (1-3), then press Full Setting () or Part Setting ()
- ❖ **High security mode:** Press partition number (1-3), press Full Setting () or Part Setting () , then enter **code** or use **proximity tag**.










[SMS]: Enter **code** + S (Full) or P (Part). Now enter partition number (1-3). Example: 1234P3.



Partition Setting (Full and Part) via Smartphone App.

## Quick Zone Omit







Press  and enter code, at **Activities** menu press  , at **Omit Zone** press  , scroll to zone to Omit, press  .




Quick zone Omit via Smartphone App.




Press  and enter code, at **Activities** menu press , at **Omit Zone** press , scroll to zone to Omit, press .

## System Unsetting



Press  then enter **code** or use **proximity tag**.



Press  then enter **code** or use **proximity tag**.



Press .





Press .



**[Web Application]:** Enter **user code**, then click **Unset**.




❖ **Quick mode:** Press .

❖ **High security mode:** Press , then enter **code**.




**[SMS]:** Enter **code + US**  
Example: **1234US**.




**[Smartphone app]:** Press .

## Partition Unsetting




Press partition no. (1-3), press .  
Enter **code** or use **proximity tag**.




Press partition no. (1-3), press . Enter **code** or use **proximity tag**.



Press  (for all assigned partitions)





Press  (for all assigned partitions)



Partition unsetting via Smartphone App.



❖ **Quick mode:** Press partition number (1-3), then press .

❖ **High security mode:** Press partition number (1-3), press , enter **code**.







[SMS]: Enter **code** + **US** + partition number (1-3). Example: **1234US2**

## View / Hear System Status



NOTE: Short-press for LCD display, or long-press for display + announcement.

❖ **Quick mode:** Press  


**High Security mode:** Press  , then enter **code** or use **proximity tag**.




View system status via Smartphone App.




NOTE: Short-press for LCD display, or long-press for display + announcement.

❖ **Quick mode:** Press 

❖ **High Security mode:** Press , then enter **code** or use **proximity tag**.

## View Last Alarm




















Press  for two seconds.


























View last alarm from Event log via **Smartphone App**.














Press  for two seconds.

Panic Alarm	
 Press  and  simultaneously.	 Press  and  simultaneously.
 Press  and  simultaneously.	 Press  and  simultaneously.
 Press <b>small button</b> (if installer defined).	 Press  and  simultaneously.






Additional Operations at LCD Keypad	
<b>Duress Unsetting</b>	Press  , then enter <b>duress code</b> .
<b>Fire Alarm</b>	Press  and  /  and  (Panda Keypad) simultaneously for 2 seconds.
<b>Emergency/Medical Alarm</b>	Press  and  /  and  (Panda Keypad) simultaneously for 2 seconds.
<b>System Chime On/Off</b>	Press  for 2 seconds.
<b>Output Control</b>	Press  ,  or  (installer-defined) for 2 seconds.
<b>Wake up keypad</b>	Press   .
<b>Main Panel Speaker Volume</b>	Press  for 2 seconds. Select volume level (0-4), and then press    .
<b>Change keypad and panel language</b>	Press   and  simultaneously for 2 seconds. Scroll to select language, then press  (Panda Keypad)

SMS Commands	
<b>Full Set:</b> code + S (Example: 12345)	<b>Omit Zone:</b> code + OM + zone number
<b>Part Set:</b> code + P	<b>Un-omit Zone:</b> code + UNOM + zone number
<b>Unset:</b> code + US	<b>View last alarm:</b> code + AL
<b>Partition Full Set:</b> code + S + partition number	<b>Activate Output:</b> code + POON + UO number
<b>Partition Part Set:</b> code + P + partition number	
<b>Partition Unset:</b> code + US + partition number	<b>Deactivate Output:</b> code + POOFF + PO number
<b>Get system status:</b> code + ST	






<b>Telephone Event Notifications / Command*</b>		
<p><b>When Receiving a Call:</b></p> <ol style="list-style-type: none"> <li>Pick up the phone and say “Hello” or press #; You will then hear an event announcement message.</li> <li>Now acknowledge the event (see Acknowledgment menu).</li> </ol>	<p><b>Acknowledgment Menu</b></p> <ul style="list-style-type: none"> <li>❖ <b>Acknowledge message:</b> Press 1</li> <li>❖ <b>Acknowledge and stop all dialing:</b> Press 2 + code + #</li> <li>❖ <b>Access Operations menu:</b> Press 3 + code + #</li> <li>❖ <b>Listen and Talk:</b> Press 6</li> <li>❖ <b>Repeat event message:</b> Press #</li> <li>❖ <b>Repeat the Acknowledgment menu:</b> Press *</li> </ul>	
<b>Sound Indicators</b>		
<b>Intrusion alarm:</b>	Continuous, rapid beeping.	
<b>Fire alarm:</b>	Staggered, rapid beeping.	
<b>Exit delay:</b>	Slow buzzer beeps until the Exit Delay time expires.	
<b>Entry delay:</b>	Slow buzzer beeps until the Entry Delay time expires.	
<b>Confirm operation:</b>	1-second tone.	
<b>Reject operation:</b>	Three rapid error beeps.	
<b>Set/Unset chirp:</b>	1 sounder chirp = system set 2 sounder chirps = system is unset 4 sounder chirps = system unset after an alarm	
<b>LED Indicators (Wireless Agility Keypad RW132KP)</b>		
<p> <b>Power LED (Green)</b> On: Power OK. Rapid Flash: AC Fault. Slow Flash: Low battery Fault.</p>	<p> <b>Set/Alarm LED (Red)</b> On: System fully Set. Rapid Flash: Alarm. Slow Flash: System in Exit Delay.</p>	<p> <b>Ready LED (Green)</b> On: System ready. Off: Open zones. Slow Flash: Ready to Set with open entry/exit zone.</p>
<p> <b>Fault LED (Amber)</b> Rapid Flash: Fault. Off: No Fault.</p>	<p>[All LEDs] <b>Learn mode:</b> all LEDs are flashing, one after the other.</p>	<p> <b>Part Set LED (Red)</b> On: System partially set. Off: System unset.</p>
<b>LED Indicators (Wireless Panda Keypad RW332KP)</b>		
<p> <b>Cloud Icon</b> On: System connected to cloud. Slow Flash: Cloud connectivity fault. Off: No cloud connectivity</p>	<p> <b>Set/Alarm Icon</b> On: System set. Rapid Flash: Alarm. Slow Flash: System in Exit Delay. Off: Unset</p>	<p> <b>Ready Icon</b> On: System ready. Off: Open zones. Slow Flash: Ready to set with open entry/exit zone.</p>
<p> <b>Fault Icon</b> On: Fault. Off: No Fault.</p>	<p> <b>Tamper Icon</b> On: Zone/keypad/external module has been tampered. Off: Normal operation.</p>	<p> <b>Part Set Icon</b> On: System part set or omitted zones. Off: No omitted zones.</p>

\* Not available during Cloud mode unless a multi-socket communication module is installed.

### Assign and Edit Users (User Codes)

1. Press  and enter **code**.
2. Scroll to **Codes/Tags**, then press .
3. Scroll to **User Codes**, then press .
4. Scroll to **New/Change**, then press .
5. Scroll to select the **index number** (to designate to a system user), then press .
6. Enter (or re-enter) the **new code**.
7. Re-enter the **new code**; the system beeps and “Accepted” displays.
8. Repeat the above steps for additional codes.

### Assign Proximity Tag

1. Press  and enter **code**.
2. Scroll to **Codes/Tags**, then press .
3. Scroll to **Proximity Tags**, then press .
4. Scroll to **New/Change**, then press .
5. Scroll to select the **index number** (to designate to a proximity tag user), then press .
6. Within 10 seconds, hold the proximity tag at 1–2 cm from the keypad buttons; a long beep indicates the tag has been registered.  
NOTE: If the tag was already registered, 3 beeps will sound and a message will display.

### Registering to the RISCO Cloud

- 1 Go to [www.riscocloud.com](http://www.riscocloud.com) and click **Register**.
- 2 Enter your first name and last name.
- 3 Enter your email address as Login Name (required for 1st time activation).
- 4 Define password (must be: a minimum of eight characters; contain at least one capital letter and one lower case letter; contain at least one number; and contain at least one special symbol) and confirm.
- 5 Enter in the 15 digits Panel ID as it appears: on the postcard that arrived with the panel or supplied by the installer (also available in the keypad menu as described below).
- 6 Complete registration form and click **Register**.
- 7 To complete registration open the email message received on the email account you defined as Login Name.

### Logging in to the RISCO Cloud / Accessing the Web User Application

- 1 Go to [www.riscocloud.com](http://www.riscocloud.com)
- 2 Enter User Name and Password (same as supplied during the registration process).
- 3 Enter Passcode/PIN (Agility4 User Code).
- 4 Click **Enter**.

### iRISCO Smartphone App

Download the iRISCO Smartphone app from the Apple App store or the Android Play Store.

